

MALING EBRAHIMPOUR, PH.D.

Work Address:

Roger Williams University
Gabelli School of Business
One Old Ferry Road
Bristol, RI 02809
Tel (O): 401-254-3883
Cell: 401.265.0939 (preferred number)
Fax: 401-254-5752
Email: mebrahimpour@rwu.edu
Web: hip.rwu.edu

Home address:

591 Chestnut Hill Road
Wakefield, RI 02879
Phone (401) 789-5415 (Home)
Email: dr.me@cox.net
(preferred email address)

WORK EXPERIENCE

ADMINISTRATIVE EXPERIENCE

Dean, Gabelli School of Business, Roger Williams University (June 2002-June 2008)

Responsible for strategic planning, branding and marketing, day-to-day operations, managing a budget of nearly \$4 million, leading 28 full time and 30 part time faculty, hiring and developing faculty, scheduling courses, outreach and alumni relations, producing AACSB annual report and any other documentation related to AACSB accreditation process, serving on various university and school committees, upgrading and maintaining technology, and collaborating with other units within the university. The following is a partial list of accomplishments since my arrival at the school:

- Led the Gabelli School of Business through a three years process to achieve the AACSB Initial Accreditation.
- Garnered about \$1 million for the School of Business.
- Hired 14 faculty with diverse cultural background in three years.
- Established or helped to establish several scholarship programs at the university for business school students.
- Provided support for establishing book scholarship for students majoring in business.
- Established Sovereign Bank Center for Business Support within the School of Business.
- Served as a member of the university's Branding Committee.
- Established Dean's Fund for Faculty Research.
- Utilized simple marketing and PR strategies to enhance the reputation of the school within and outside of the university.
- Utilized simple marketing strategy to improve quality of incoming freshmen students as well as internal transfer.
- Revamped and/or strengthened curriculum in all majors, particularly Financial Services, International Business, and Computer Information Systems.

- Introduced new BA and BS majors in Economics.
- Introduced a new 3+3 program for Business and Law. (This new major will be in the 2007/2008 catalog).
- Provided support to establish “International Business Seminar Program” at the School of Business.
- Established Center for Advanced Financial Education (CAFÉ) where students invest \$100,000 (real money) in various equities under supervision of a faculty.
- Established a small but well equipped center for Networking and Forensic Computing.
- Established the first active Dean’s Business Advisory Council.
- Established the semi-annual Gabelli School of Business Distinguished Leader Lecture Series.
- Established an effective alumni relations plan.
- Publishing a semi-annual newsletter for alumni.
- Established students and faculty exchange programs with two universities in France with more programs under negotiations with prestigious universities in China (Beijing), Ecuador (Guayaquil), Brazil (Sao Paulo), Japan (Tokyo), Viet Nam (Ho-Chi Min City), and Turkey (Istanbul).
- Served as a member of the University’s Steering Committee for New England Association of Schools and Colleges (NEASC) accreditation process.
- Served as a member of the AACSB 2006 nominating committee.
- Serve as mentor for a business school that is preparing for AACSB Accreditation.
- Serve as a member of the AACSB visiting team.
- Chair of the AACSB’s Small School Network (SSNet)

**Associate Dean for Graduate Programs and Research, College of Business Administration,
University of Rhode Island
(1999-2002)**

I was in charge of all facets of planning for graduate programs and research. These responsibilities included directing all graduate programs, selecting directors for specific graduate programs, coordinating promotional activities, recruiting students for graduate programs, coordinating course scheduling, maintaining academic standards, serving as liaison with university officers responsible for graduate programs and research, assisting faculty in identifying research opportunities, monitoring all fiscal activities of the college’s research centers and institutes, promoting college’s research and graduate programs, and performing other general administrative responsibilities including accreditation activities on behalf of the Dean. Furthermore, I was responsible for developing relationships with masters and doctoral alumni. My accomplishments as the Associate Dean for Graduate Programs and Research are summarized below.

- Developed a new vision, mission, and strategy for the Graduate Program
- Restructured full time and part time MBA Programs
- Streamlined the PhD program
- Established an in-house MBA program with Raytheon Corporation in Portsmouth, Rhode Island.
- Garnered gifts (over \$45,000) from various organizations (government, for-profit, and not-

for-profit) to publish a magazine titled “Rhode Island Citizen.” Although my name appears as the Co-Executive Editor, I was in charge of all activities related to the publication of this magazine. This was the first time in the history of this college that a magazine was being published under the direct auspices of the college of business administration.

- Directed the development of online courses at the MBA level for the college. A gift of over \$150,000 was garnered to develop these courses.
- Modified the existing Executive MBA program to include an international experience component.
- Restructured pricing of the Executive MBA program such that it generated funds to support faculty development in various areas.
- Initiated an advertising campaign for all graduate and undergraduate programs which included design and development of new brochures, newspaper and radio campaigns.
- Initiated the formation of Advisory Councils for the full time, part time, and executive MBA programs.
- Facilitated the reengineering of the hiring process at the University of Rhode Island.

Chairman of the Department of Management Science and Information Systems, College of Business Administration, University of Rhode Island (1992-1999)

I was responsible for the day-to-day operations of the department, long term planning of resources, scheduling of faculty and courses, maintaining departmental budget, and other related activities. With my leadership the faculty collaborated successfully to re-engineer our curriculum. The process for change was based on consensus building and extensive survey of the market needs. Furthermore, I have worked with the Dean and other university administrators to secure faculty positions. A summary of my accomplishment as the Department Chair is provided below.

- Secured and hired two new faculty in the area of Management Information Systems
- Developed working relationships with several companies that resulted in internships for our students.
- In less than 3 years increased number of students majoring in MIS from 30 to over 250.
- With help from AT&T, created the AT&T/URI Quality-In-Education Award. AT&T provided \$10,000 per year for this award for five years.
- Established “The Quality Institute” at the university’s Center for Continuing Education. This institute provided training for companies on the newest continuous improvement ideas. In the last few years before my departure from the university the center trained employees of different companies on the topics of ISO 9000 and the Malcolm Baldrige National Quality Award.
- Formed an advisory group for the department. This group was comprised primarily of departmental alumni who held managerial positions at their companies.
- Initiated the creation of a database to inventory college resources for the purpose of AACSB re-accreditation.
- Established the first MIS club for student at URI.

**Chairman of the Research Advisory Committee, College of Business Administration,
University of Rhode Island
(1988-1992)**

I was responsible for setting policies for research, allocating the budget to various research related activities, setting up awards for faculty and doctoral students research, setting guidelines, and monitoring summer research grants.

TEACHING EXPERIENCE

**Professor of Management, Gabelli School of Business, Roger Williams University
(2002-Present)**

Teach courses in Project Management (Home Improvement Project), Quality Management, Business Enterprise, and Project Management for Public (not for Profit) Organizations.

**Professor of Operations Management, College of Business Administration, University of
Rhode Island
(1993-2002)**

Taught courses [graduate (M.B.A., Executive M.B.A., and Ph.D.) and undergraduate] in Quality Management, Operations Management (Manufacturing, Service, and International), Management Science, and Introduction to Business Computing.

**Associate Professor of Operations Management, College of Business Administration,
University of Rhode Island
(1989-1993)**

Taught courses [graduate (M.B.A., Executive M.B.A., and Ph.D.) and undergraduate] in Quality Management, Operations Management (Manufacturing, Service, and International), and Management Science.

**Assistant Professor of Operations Management, College of Business Administration,
University of Rhode Island
(1984-1989)**

Taught courses [graduate (M.B.A. and Executive M.B.A.) and undergraduate] in Production/Operations Management and Management Science.

**Instructor, College of Business administration, University of Nebraska-Lincoln
(1983-1984)**

Taught courses [graduate (MBA) and undergraduate] in Operations Management and Management Science.

**Teaching Assistant, College of Business administration, University of Nebraska-Lincoln
(1981-1983)**

Responsible for content of Quantitative Management and Production/Operations Management undergraduate courses.

OTHER WORK EXPERIENCE

- 1982 Member of the consulting group with Kawasaki, Lincoln, Nebraska
- 1984 Member of the consulting group with the IBM Plant in Lexington, Kentucky
- 1985-1993 Senior Partner, P & IM Associates
- 1986 Consultant to Crellin Handling, Providence, Rhode Island
- 1991 Consultant to Maurya Sheraton Hotel & Towers, New Delhi, India
- 1992 Consultant to ZahnradFabrik GMBH, Germany
- 1992-1993 Consultant to University of Rhode Island, TQM Initiative, Kingston, Rhode Island
- 1993 Consultant to AT&T on Quality in Education Award, Providence, Rhode Island
- 1993-2004 Member of the Board of Directors, Wood River Health Services, Inc., Hope Valley, Rhode Island
[Chair of the Long Range Planning Committee (93-99) and the Performance Improvement Committee (99-03)]
- 1994 Examiner for the Rhode Island Area Coalition for Excellence (RACE) Quality Award, Providence, Rhode Island
- 1994-1996 Coordinator of the AT&T/URI Quality in Education Award (K-12), Kingston, Rhode Island
- 1995 Malcolm Baldrige National Quality Award Evaluator, Washington DC
- 1997-Present Member of the Board of Directors, Rhode Island Center for Performance Excellence, Providence, Rhode Island
- 2000-2002 Project manager for development and implementation of several graduate level online courses, Kingston, Rhode Island
- 2000-2002 Founding Member and Co-Executive Editor of Rhode Island Citizen, a unique alumni magazine, published by the College of Business Administration at the University of Rhode Island, Kingston, Rhode Island
- 2002-Present Member of the Board of Directors, East Bay Chamber of Commerce, Bristol, Rhode Island
- 2002-2008 Member of the Dean's Think Tank, the New England Resource Center for Higher Education (NERCHE), Boston, Massachusetts
- 2006 Member of the Nominating Committee – Association for the Advancement of Colleges and Schools of Business (AACSB-International), Tampa, Florida
- 2005-2007 Vice President (at large) Decision Sciences Institute, Atlanta, Georgia
- 2007 Coordinator for the New Faculty Development Consortium, DSI
- 2008 Coordinator for the Doctoral Students Consortium, DSI
- 2009 Program Chair for the Annual National Decision Sciences Institute's Conference

Courses Taught

- Operations Management
- Management of Quality Control
- Introduction to Management Science
- Introduction to Business Computing
- Introduction to Business
- Integrated Production Logistic Systems
- Future Trend in Production/Operations Management
- Operations Management in Service Organizations
- Introduction to Business Computing
- International Operations Management
- Total Quality Management: Philosophy, tools, and techniques
- Project Management for Public and not for profit Organizations
- Project Management: Home Improvement Proeject

Curriculum Developments &/or Revisions (as a Faculty)

- Management of Quality Control
- Future Trends in Operations Management
- International Operations Management
- Total Quality Management: Philosophy, tools, and techniques
- Operations Management in Service Organizations
- Revision of the entire Departmental Offering and a total revision of all courses
- Revision of TQM section of the Organizational Change for Phase III Executive MBA
- Collaborated in creating courses for the Ph.D. program in Operations Management

Advising and Mentoring Activities

1985-1986	Undergraduate Faculty Advisor in University College for the Department of Management Science Advising more than 110 undergraduate students.
1986-1990	Undergraduate Faculty Advisor for Production/Operations Management.
1988	Faculty Advisor for the University Year for Action.
1989	Defense Chairman for Mr. George Fouad Tannous' PhD Oral Examination, College of Arts and Sciences, University of Rhode Island (Graduation Date: May 1989)
1991	Defense Chairman for Maria C. Marin's Master Thesis Oral Examination, College of Pharmacy (Graduation Date: May 1991)
1992	Thesis Committee Member for Laurence P. Gebhardt, College of Education, University of Rhode Island (Graduation Date: May 1992)
1992-1995	Advisor to over 200 Students majoring in MSI
1995-1999	Chair of the Doctoral Committee for Mr. Neset Hikmet, College of Business Administration, University of Rhode Island (Graduation Date: May 1999)
1995-2002	Member of the Doctoral Committee for Mr. S. Bruce Han, College of Business Administration, University of Rhode Island (Graduation Date: August 2002)

- 1997-2001 Member of the Doctoral Committee for Mr. Christopher Roethlein, College of Business Administration, University of Rhode Island (Graduation Date: May 2001)
- 1997-2003 Chair of the Doctoral Committee for Mr. Ismail Sila, College of Business Administration, University of Rhode Island (Graduation Date: May 2003)
- 1998-2003 Chair of the Doctoral Committee for Mr. Kenneth Sousa, College of Business Administration, University of Rhode Island (Graduation Date: May 2003)
- 2002-Present Advisor to over 100 undergraduate students per semester at the Gabelli School of Business, Roger Williams University
- 2005 Member of the Doctoral Committee for Mr. Jeffrey Plouff, College of Business Administration, University of Rhode Island (Graduation Date: May 2005)

EDUCATION

Ph.D., Business Administration, Majors: Production/Operations Management and Management Science; Minors: Mathematics (Optimization) and Economics (econometrics); University of Nebraska-Lincoln; August 1986.

Dissertation Topic

"An Empirical Study of Implementation of the Japanese Approach to Quality Management and Its Impact on Product Quality in the U.S. Manufacturing Firms."

M.B.A., Major: Operations Research; Minor: Marketing; University of Nebraska- Kearney; December 1980.

B.S., Major: Cost Accounting; Minor: Economics; Institute of Advanced Accounting, Tehran, Iran; February 1976.

AWARDS, GRANTS, AND HONORS

- 2007 Recipient of the Chamber Service Award
Award Recipient of the Annual Roger Williams University Individual Service Learning Award
Recipient of the Annual Roger Williams University for the Most Impact Activity in Service Learning Award
- 2004 Recipient of Honorable Mention for the Elwood S. Buffa Dissertation Competition Award as the Dissertation Chair for Dr. Kenneth J. Sousa's dissertation titled "Factors Influencing the Adoption of Electronic Business in the Purchasing Activities within a Business Organization Using an Extended Technology Acceptance Model."
- 2003 Nominated for the Best paper Award for the Application of Theory, Northeast Decision Sciences Institute Conference, Providence, Rhode Island
- 2000 Recipient of the Best Paper Award in the Application of Theory, Northeast Decision Sciences Institute Conference, San Juan, Puerto Rico

- 1999 Recipient of \$10,000 grant from the American Society for Quality (ASQ) to examine the Quality in Hospitality Industry through Survey Design
- 1998 Recipient of the Distinguished Service Award, Northeast Decision Sciences Institute
Recipient of \$10,000 grant the American Society for Quality (ASQ) to examine the Definition and Assessment of Quality through Survey Design in U.S. Industries
Garnered \$20,000 fund from the Rhode Island Department of Mental Health and Retardation to study the need for better technology in the department
- 1997 Nominated for The P-W Industries Inc. Award for the Best Paper in the Application of Theory, Northeast DSI Conference, Annapolis, Maryland
Recipient of the Certificate of Appreciation at the Quality Congress, Orlando, Florida
- 1996-1997 President, Northeast Decision Sciences Institute
- 1996 Program Chair, Northeast Decision Sciences Institute, St. Croix, US Virgin Islands
- 1995 Recipient of \$5,000 grant from the American Society for Quality Control (ASQC) to study the Effect of ISO 9000 Certification on U.S. Manufacturing Firms
Selected and trained as a Malcolm Baldrige National Quality Award Evaluator
- 1994 Recipient of \$3,000 Summer Research Grant from the University of Rhode Island
Recipient of the Shingo Prize for Excellence in Manufacturing Research
- 1993-1995 Recipient of \$30,000 fund from AT&T to set up the "URI/AT&T Quality-in-Education Award" for the State of Rhode Island
- 1992 Recipient of \$1,000 grant from the Honors Faculty Fellow Program, University of Rhode Island
Selected as the 1992-1993 CBA Research Fellow, University of Rhode Island (\$3000 stipend)
Recipient of \$3,000 award from IDC, University of Rhode Island
- 1992-1993 Selected as a Faculty Fellow for the Honors Program, University of Rhode Island
- 1992 Recipient of \$3,000 grant from the Gothe Institute to attend the Gothe Institute German Program in Germany
Recipient of the Best Paper Award in the Department of Management Science and Information System, College of Business Administration, University of Rhode Island.
- 1991 Recipient of \$6,000 grant from the Council for Research for "A Proposal for Benchmarking Just-in-Time and Total Quality Control Systems," University of Rhode Island

- Recipient of \$2,300 grant from the URI Foundation for "Evaluating The Linkages Between Production Strategies And Competitive Strategies of Business Units In Different Technological Environments: A U.S./Canada Contrast," co-investigator: Dugal, S., University of Rhode Island
Recipient of \$900 book grant from the Avraham Y. Goldratt Institute of New Haven, Connecticut, books were donated to the International Management Institute of India, amount \$900
Recipient of \$1,800 grant from the Gothe Institute to attend the Summer German School at Atlantic
- 1990 Recipient of The P-W Industries Inc. Award for the Best Paper in the Application of Theory, Northeast DSI Conference, Saratoga Springs, New York.
- 1989 Recipient of \$700 grant from the Research Advisory Committee for a proposal titled "Current Application of JIT in the Non-Fortune 500 Manufacturing Firms," University of Rhode Island Supervised graduate student research paper which won the fourth place in the National Competition for the "Excellence in Manufacturing: The Shigeo Shingo Prizes"
- 1988 Recipient of \$1,250 grant from the International Business Institute, Summer Faculty Fellowship, University of Rhode Island
Recipient of \$750 grant from the Research Advisory Committee, University of Rhode Island
Recipient of \$1,000 grant from the Honors Faculty Fellow Program, University of Rhode Island
- 1988-1989 Selected as a Faculty Fellow for the Honors Program, University of Rhode Island
- 1987 Supervised Graduate Student Research Paper which won awards (1st, 2nd, and 3rd place) in the Rhode Island Chapter and 3rd place in the New England Region of the American Production and Inventory Control Society (APICS)
- 1986 Supervised Student Research Paper (Graduate and Undergraduate) which won awards (1st, 2nd, and 3rd place) in both the Rhode Island Chapter and the New England Region of the American Production and Inventory Control Society (APICS)
- 1985 Nominated for the Stanley T. Hardy Award for the Best Paper in Production and Operations Management, Ohio State University
Recipient of \$1,335 grant from the Alumni Association Faculty Development Fund, University of Rhode Island
- 1984 Recipient of the Best Paper Award, Southeast Decision Sciences Institute
- 1983 Recipient of the Best Paper Award in Production Track, Southwest Decision Sciences Institute

RESEARCH PUBLICATIONS

REFEREED JOURNAL ARTICLES

Han, S. B., Chen, S. K., & Ebrahimpour, M. 2007, "The Impact of ISO 9000 on TQM and Business Performance," *Journal of Business and Economic Studies (JBES)*, Vol. 13, No. 2, Fall, 1-23.

Sila, I., Ebrahimpour, M., & Birkholtz, C. 2006, "Quality in Supply Chains: An Empirical Analysis," *Supply Chain Management: An International Journal*, 11 (6), 491-502.

Sousa, K. J. & Ebrahimpour, M. 2006, "An Examination of the Factors Affecting the Adoption of Electronic Business Technology by Purchasing Professionals," *Journal of Digital Business*, 1 (1), 89-104.

Sila, I., Ebrahimpour, M., & Birkholtz, C., 2005, "Critical Linkages among TQM Factors and Business Results," *International Journal of Operations and Production Management*, 25 (11), 1123-1155.

Ahire, S., Dreyfus, P., Ebrahimpour, M., 2004, "The Impact of Just-in-Time Implementation and ISO 9000 Certification on Total Quality Management," *IEEE Transaction on Engineering Management*, 51 (2), 125-141.

Sila, I., Ebrahimpour, M., and Mangiameli, P., 2003, "An Examination of Quality Management in Luxury Hotels," *International Journal of Hospitality and Tourism Administration*, vol. 4, no. 2, 33-60.

Sila, I. and Ebrahimpour, M., 2003, "Examination and Comparison of the Critical Factors of Total Quality Management (TQM) across Countries," *International Journal of Production Research*, vol. 41, no. 2, 235-268.

Sousa, K. and Ebrahimpour, M., 2002, "An Examination of Web-Based Application Development Skills by Industry Professionals: A Pilot Study," *Journal of International Technology and Integrated Management*, Spring, vol. 11, no. 1, 121-134.

Sila, I. and Ebrahimpour, M., 2002, "An Investigation of the Total Quality Management Survey Based Research Published Between 1989 and 2000: A Literature Review," *International Journal of Quality & Reliability Management*, vol. 19, no. 6 and 7, 902-970.

Roethlein, Christopher, Paul Mangiameli, and Maling Ebrahimpour, 2002, "Quality in U. S. Manufacturing Industries: An Empirical Study," *Quality Management Journal*, vol. 9, no. 3, 48-66.

Han, S.B., Chen, S.K., Ebrahimpour, M., and Sodhi, M.S., 2001, "A Conceptual QFD Planning Model," *International Journal of Quality and Reliability Management*, vol. 18, no. 8 and 9, 796-812.

Withers, B.E. and Ebrahimpour, M., 2001, "Impacts of ISO 9000 Registration on European Firms: A Case Analysis," *Integrated Manufacturing Systems*, vol. 12, no. 2, 139-151.

Withers, B. and Ebrahimpour, M., 2000, "Does ISO 9000 Certification Affect the Dimensions of Quality Used for Competitive Advantage?" *European Management Journal*, vol. 18, no. 4, August, 431-443.

Withers B., Ebrahimpour, M., and Hikmet, N., 1997, "An Explanation of the Impact of TQM and JIT on ISO 9000 registered Companies," *International Journal of Production Economics*, vol. 53, 209-216.

Ebrahimpour, M., Withers B., and Hikmet, N., 1997, "Experiences of U.S. and Foreign Owned Firms: A New Perspective on ISO 9000 Implementation," *International Journal of Production Research*, vol. 35, no. 2, 569-576.

Withers, B. and Ebrahimpour, M., 1996, "An Examination of ISO 9000 Registration Practices of American, German, and Japanese Firms Operating in the USA," *International Journal of Quality & Reliability Management*, vol. 13, no. 7, 8-22.

Ebrahimpour, M. and Withers, B. E., 1993, "A Comparison of Manufacturing Management in JIT and Non-JIT Firms," *International Journal of Production Economics*, no. 32, 355-364.

Ebrahimpour, M. and Cullen, J. B., 1993, "Quality Management in Japanese and American Firms Operating in The United States: A Comparative Study of Styles and Motivational Beliefs," *Management International Review*, vol. 33, Special Issue 1, 23-38.

Ebrahimpour, M. and Withers, B., 1992, "Employee Involvement in Quality Improvement: A Comparison of American and Japanese Manufacturing Firms Operating in the United States," *IEEE Transactions on Engineering Management*, May, vol. 39, no. 2, 142-148.

Ebrahimpour, M. and Johnson, J. L., 1992, "Quality, Vendor Evaluation and Organizational Performance: A Comparison of U.S. and Japanese Firms," *Journal of Business Research*, vol. 25, no. 2, 129-142.

Chen, S. and Ebrahimpour, M., 1991, "Demand Forecasting for a Jewelry Packaging Company: Pattern Identification and Assessment," *International Journal of Production Economics*, December, vol. 22, no. 3, 203-209.

Ebrahimpour, M. and Mangiameli, P.M., 1990, "Vendor Evaluation Criteria and Perceived Organizational Performance: A Comparison of American and Japanese Firms," *International Journal of Quality and Reliability Management*, vol. 7, no. 6, 14-28.

Ebrahimpour, M., 1988, "An Empirical Study of American and Japanese Approach to Quality Management in the United States," *International Journal of Quality and Reliability Management*, vol. 5, issue 5, 5-24.

Ebrahimpour, M. and Lee, S.M., 1988, "Quality Management Practices of American and Japanese Electrical/Electronic Firms in the United States," *Production and Inventory Management Journal*, vol. 29, no. 4, 28-31.

Ebrahimpour, M. and Ansari, A., 1988, "Measuring the Effectiveness of Quality Control Circle: A Goal Programming Approach," *International Journal of Operations and Production Management*, vol. 8, no. 3, 59-68.

Lee, M., and Ebrahimpour, M. 1987 "Just-in-Time," *Management Decision*, vol. 25, no. 6, 50-54.

Ebrahimpour, M., 1985, "An Examination of Quality Management in Japan: Implications for Management in the United States," *Journal of Operations Management*, vol. 5, no. 4, 419-432.

Lee, S.M. and Ebrahimpour, M., 1985, "An Analysis of Japanese Quality Control Systems: Implications for American Manufacturing Firms," *SAM Advanced Management Journal*, vol. 50, no. 2, Spring, 24-31.

Ebrahimpour, M. and Fathi, B.M., 1985, "Dynamic Simulation of a Kanban Production Inventory System," *International Journal of Operations and Production Management*, vol. 5, no. 1, 5-14.

Lee, S.M. and Ebrahimpour, M., 1984, "Just-in-Time Production System: Some Requirements for Implementation," *International Journal of Operations and Production Management*, vol. 4, no. 4, 3-15.

Ebrahimpour, M. and Schonberger, R.J., 1984, "The Japanese Just-in-Time/Total Quality Control Production System: Potential for Developing Countries," *International Journal of Production Research*, vol. 22, no. 3, 421-430.

REFEREED PROCEEDINGS

Ebrahimpour, M. & Sherman, J. 2007, "An Empirical Study of the Impact of Sarbanes-Oxley Act on Fortune 500 Companies: A Preliminary Report," *Northeast Decision Sciences Institute Conference*, Baltimore, MD, pp. 14-17.

Ebrahimpour, M. & Bryant Bower, S., 2007 "A Survey of the Ph.D. Candidate Shortage in Business Schools: A Preliminary Report," *Northeast Decision Sciences Institute Conference*, Baltimore, MD, pp. 52-57

Ebrahimpour, M., Withers, B., & Konesky, A., 2005, "Data Mining: A Literature Review of the Research Publications and Their Implications for Industry," *Northeast Decision Sciences Institute Conference*, Philadelphia, PA, March.

Ebrahimpour, M. & Majewski, III, S., 2005, "A Literature Review of the Published Research in Six Sigma and Its Implications for Industry," *Northeast Decision Sciences Institute Conference*, Philadelphia, PA, March.

Ebrahimpour, M., Slim, E., & Di Bona, A., 2005, "Are Women Breaking Through the Glass Ceiling? The Case of Europe," *Northeast Decision Sciences Institute Conference*, Philadelphia, PA, March.

Ebrahimpour, M. & Dighello, T., 2005, "Women and Glass Ceiling: Myth or reality?" *Northeast Decision Sciences Institute Conference*, Philadelphia, PA, March.

Sousa, K. J. & Ebrahimpour, M., 2004, "An Examination of the Electronic Commerce Use Within Two Manufacturing Industries," *Northeast Decision Sciences Institute Conference*, Atlantic City, NJ, March.

Ebrahimpour, M., 2003, "A Survey of US Firms' Best practices and the Effect of These Practices on Business Performance," coauthored with I. Sila, *Northeast Decision Sciences Institute Conference*, Providence, RI, March. (*This paper was nominated for the "Pearson Family Award for the Best Theory Development."*)

Ebrahimpour, M., 2002, "The Critical Linkages Among Best Practices," coauthored with I. Sila, and S. Chen, *Northeast Decision Sciences Institute Conference*, San Juan, PR, March.

Ebrahimpour, M., 2002, "Quest for Quality Excellence in the Hotel Industry: A Case Study of three Luxury Hotels," coauthored with I. Sila, and P. Mangiameli, *Northeast Decision Sciences Institute Conference*, San Juan, PR, March.

Ebrahimpour, M., 2002, "Communicating Quality Information in a Connected Supply Chain," coauthored with C. Roethlein, and P. Mangiameli, *Northeast Decision Sciences Institute Conference*, San Juan, PR, March.

Ebrahimpour, M., 2002, "Effects of ISO 9000 Registration Efforts on TQM Practices and Business Performance," coauthored with B. Han, and S. Chen, *Northeast Decision Sciences Institute Conference*, San Juan, PR, March.

Ebrahimpour, M., 2002, "What Distinguishes the Malcolm Baldrige Award, ISO 9000:1994, and ISO 9000:2000 from Each Other," coauthored with C. Rancourt, and B. Withers, *Northeast Decision Sciences Institute Conference*, San Juan, PR, March.

Ebrahimpour, M., 2002, "The Effect of Electronic Business on Purchasing Activities in a Manufacturing Organization," coauthored with K. Sousa, and P. Mangiameli, *Northeast Decision Sciences Institute Conference*, San Juan, PR, March.

Ebrahimpour, M., 2001, "Role of Information Technology and Supply Chain Management in an Electronic Business Environment," coauthored with K. Sousa and M. Mansour, *Decision Sciences Institute Conference*, San Francisco, CA, November.

Ebrahimpour, M., 2001, "A Detailed Examination of Surveyed Quality in U.S. Industries," co-authored with C. Roethlein and P. Mangiameli, *Decision Sciences Institute Conference*, San Francisco, CA, November.

Ebrahimpour, M., 2001, "A Comprehensive Literature Review of Survey-Based TQM Studies and Future Direction for Research," coauthored with I. Sila, *Decision Sciences Institute Conference*, San Francisco, CA, November.

Ebrahimpour, M., 2001, "Do TQM Factors Transcend Boundaries? A Critical Assessment," co-authored with I. Sila, *Northeast Decision Sciences Institute Conference*, Pittsburgh, PA, March.

Ebrahimpour, M., 2001, "ISO 9000 Implementation in Iran and Europe: Two Worlds in a Global Market," coauthored with B. Withers, F. Partovi, and A. Allen, *Northeast Decision Sciences Institute Conference*, Pittsburgh, PA, March.

Ebrahimpour, M., 2001, "Electronic Commerce: An Examination of Skills for a Successful Developer," coauthored with K. Sousa, S. Chen, and K. Fougere, *Northeast Decision Sciences Institute Conference*, Pittsburgh, PA, March.

Ebrahimpour, M., 2000, "A Hierarchical Planning Framework for the House of Quality," coauthored with B. Han, S. Chen, and M. Sodhi, *Decision Sciences Institute Conference*, Orlando, FL, November.

Ebrahimpour, M., 2000, "An Exploratory Study of the Critical Factors of TQM in the Hotel Industry: A Case Study Approach," coauthored with I. Sila, *Decision Sciences Institute Conference*, Orlando, FL, November.

Ebrahimpour, M., 2000, "Inter-Organizational Effects of Quality on A Connected Manufacturing Supply Chain: An Exploratory Case Study," coauthored with C. Roethlein and P. Mangiameli, *Decision Sciences Institute Conference*, Orlando, FL, November.

Ebrahimpour, M., 2000, "Impact of Physicians' Home IT usage on Workplace IT Satisfaction- An Exploratory Study," coauthored with N. Hikmet and R. Rampal, *Decision Sciences Institute Conference*, Orlando, FL, November.

Ebrahimpour, M., 2000, "Business-to-Business Electronic Commerce: Examination of Successful Strategies," coauthored with K. Sousa, *Decision Sciences Institute Conference*, Orlando, FL, November.

Ebrahimpour, M., 2000, "The Implications of ISO 9000 Certification on the Dimensions of Quality," co-authored with B.E. Withers, *Northeast Decision Sciences Institute Conference*, Atlantic City, NJ, March.

Ebrahimpour, M., 2000, "Teaching Principles of Economics Technology or Not: A Quantitative Approach," co-authored with K. Sousa and Mirmirani, *Northeast Decision Sciences Institute Conference*, Atlantic City, NJ, March.

Ebrahimpour, M., 2000, "An Application of Goal Programming Design Selection Model," co-authored with S.B. Han and S.K. Chen, *Northeast Decision Sciences Institute Conference*, Atlantic City, NJ, March.

Ebrahimpour, M., 1999, "The Effects of ISO 9000 Registration and Total Quality Management Practices on Organizational Performance: An Empirical Study," co-authored with S.B. Han, S.K. Chen, and B.E. Withers, *Decision Sciences Institute Conference*, vol. 3, New Orleans, LA, November.

Ebrahimpour, M., 1999, "Defining and Measuring Quality: A Survey of U.S. Based Manufacturing," co-authored with P.M. Mangiameli and C.J. Roethlein, *Decision Sciences Institute Conference*, vol. 3, New Orleans, LA, November.

Ebrahimpour, M., 1999, "Data Warehousing: Practical Perspectives," co-authored with K.J. Sousa, and J.M. Peckham, *Decision Sciences Institute Conference*, vol. 2, New Orleans, LA, November.

Ebrahimpour, M., 1999, "Selection of Design Requirements During the QFD Planning Process: A Goal Programming Approach," co-authored with S.B. Han, S.K. Chen, and S.E. Pariseau, *International Decision Sciences Institute Conference*, vol. II, Athens, Greece, July.

Ebrahimpour, M., 1998, "Quality Implications of ISO 9000 Certification: A Case Study of European Firms," co-authored with B.E. Withers, *Decision Sciences Institute Conference*, vol. 3, Las Vegas, NV, November.

Ebrahimpour, M., 1998, "A Hierarchical Framework for QFD Planning Process," co-authored with S.B. Han, and S.K. Chen, *Decision Sciences Institute Conference*, vol. 3, Las Vegas, NV, November.

Ebrahimpour, M., 1998, "The health Care Service Encounter: A View from Both Sides," co-authored with J. M. Curran, and N. Hikmet, *Northeast Decision Sciences Institute Conference*, Boston, MA, March.

Ebrahimpour, M., 1998, "Major Concepts in QFD Planning Process," co-authored with S. B. Han and S. K. Chen, *Northeast Decision Sciences Institute Conference*, Boston, MA, March.

Ebrahimpour, M., 1997, "The Relationship Between ISO 9000 Registration and Total Quality Management," co-authored with S. B. Han and B. Withers, *National Decision Sciences Institute Conference*, vol. 3, San Diego, CA, November.

Ebrahimpour, M., 1997, "An Examination of a Community Health Care Organization's Patient Scheduling: A Preliminary Study Using Logistic Regression Model," co-authored with N. Hikmet, P. Mangiameli, and S. Westin, *National Decision Sciences Institute Conference*, vol. 3, San Diego, CA, November.

Ebrahimpour, M., 1997, "Information Technology and Preventive Medicine: A Vision to Improve the Quality of Care Delivered at Community Health Care Clinics," co-authored with R. Cohen and N. Hikmet, *National Decision Sciences Institute Conference*, vol. 2, San Diego, CA, November.

Ebrahimpour, M., 1997, "Factors Affecting Decision to Obtain ISO 9000 Registration: A Structural Equation Model Analysis," co-authored with N. Hikmet and B. Withers, *Northeast Decision Sciences Institute Conference*, Annapolis, MD, April.

Ebrahimpour, M., 1997, "The Effect of ISO 9000 Registration on Total Quality Management and Performance," co-authored with S. B. Han and B. Withers, *Northeast Decision Sciences Institute Conference*, Annapolis, MD, April.

Ebrahimpour, M., 1997, "The Impact of TQM and JIT on International Quality Standards: The Case of ISO 9000 Registered Firms," co-authored with B. Withers, *Northeast Decision Sciences Institute Conference*, Annapolis, MD, April.

Ebrahimpour, M., 1996, "The Implications of Sourcing Practices on ISO 9000 Registration," co-authored with B. Withers and N. Hikmet, *National Decision Sciences Institute Conference*, vol. 3, Orlando, FL, November.

Ebrahimpour, M., 1996, "Quality As a Competitive Tool and Its Implications on ISO 9000 Registration: TQM vs. Non-TQM Firms," co-authored with B. Withers and N. Hikmet, *Northeast Decision Sciences Institute Conference*, St. Croix, U.S. Virgin Islands, April.

Ebrahimpour, M., 1996, "ISO 9000 and Strategic Sourcing: An Analysis," co-authored with B. Withers and N. Hikmet, *Western Decision Sciences Institute Conference*, Seattle, WA, April.

Ebrahimpour, M., 1995, "A Comparative Study of ISO 9000 Implementation in American and Foreign Manufacturing Firms Operating in the United States," co-authored with B. Withers and N. Hikmet, *National Decision Sciences Institute Conference*, Boston, MA, November.

Ebrahimpour, M., 1995, "A Survey of ISO 9000 Implementation in U.S. Manufacturing Companies," co-authored with B. Withers, *Northeast DSI Conference*, Providence, RI, March.

Ebrahimpour, M., 1994, "An Examination of ISO 9000 and Its Implications for U.S., German, and Japanese Firms Operating in the USA," co-authored with B. Withers, *National Decision Sciences Institute Conference*, Honolulu, HI, November.

Ebrahimpour, M., 1993 "The Role of Information Systems in Process Re-engineering," co-authored with J. McAssey, *National Decision Sciences Institute Conference, Washington D.C., November.*

Ebrahimpour, M., 1993 "Examination of ISO 9000: A Case Study," co-authored by B. Withers and L. Taggart, *National Decision Sciences Institute Conference, Washington D.C., November.*

Withers, B. and Ebrahimpour, M., 1993 "A Comparison of Manufacturing Philosophies Between JIT and Non-JIT Practicing Firms," *Northeast DSI Conference, Philadelphia, PA, March.*

Gebhardt, L., Gooch, K., Ebrahimpour, M., and Durgin, G., 1992 "The Quality Imperative: Application of Total Quality Management on the Campus," *National Decision Sciences Institute Conference*, vol. 3, San Francisco, CA, November.

Crowley, I., Ebrahimpour, M. and Duffy M., 1992, "Protecting The Carrier: An Optimization Model," *Northeast DSI Conference*, Boston, MA, April.

Ebrahimpour, M., 1991, "Business Implications of Educational Systems: U.S. vs. Japanese," *National Decision Sciences Institute Conference*, vol. 1, Miami Beach, FL, November.

Carson, L. and Ebrahimpour, M., 1991, "A Review of Strategic Planning and Implementation in Nonprofit Organizations: The Case of Clean Water Action," *Northeast Decision Sciences Institute Conference*, Pittsburgh, PA, April.

Ebrahimpour, M., 1990, "A Comparison of American and Japanese Quality Management Practices in The United States," *National Decision Sciences Institute Conference*, San Diego, CA, November.

Ebrahimpour, M. and Johnson, J.L., 1990, "An Assessment of the Role of Quality on Vendor Evaluation and Performance: A Comparison of U.S. and Japanese Firms," *National Academy of Management Conference*, San Francisco, CA, August.

Ebrahimpour, M. and Chen, S.K., 1990, "Pattern Identification and Assessment of Demand for A Jewelry Packaging Company," *Northeast DSI Conference*, Saratoga Springs, NY, April.

Ebrahimpour, M. and Cullen, J.B., 1990, "Quality Management and Perceived Organizational Benefits: A Comparison of American and Japanese Firms Operating in the United States," *Northeast Decision Sciences Institute Conference*, Saratoga Springs, NY, April.

Ebrahimpour, M. and Withers, B., 1990, "Production Workers Participation in Quality Improvement Activities," *Northeast Decision Sciences Institute Conferences*, Saratoga Springs, NY, April.

Ebrahimpour, M., 1989, "An Integrated Forecasting and Production Model for Jewelry Manufacturing: Application of Box-Jenkins Approach," *National Decision Sciences Institute Conference*, New Orleans, LA, November.

Ebrahimpour, M. and Mangiameli, P.M., 1989, "An Examination of Vendor Evaluation in American and Japanese Firms in the United States," *National Decision Sciences Institute Conference*, New Orleans, LA, November.

Ebrahimpour, M. and Mangiameli, P.M., 1989, "A Preliminary Investigation of Total Quality Cost," *Northeast Decision Sciences Institute Conference*, Baltimore, MD, April.

Ebrahimpour, M. and Mangiameli, P.M., 1989, "Just-in-Time and Total Quality Control: Helping Regain the Competitive Edge," *Northeast Decision Sciences Institute Conference*, Baltimore, MD, April.

Ebrahimpour, M. and Cirella, K.J., 1988, "Improving Productivity in the Service Sector: The Impact of Office Automation," *National DSI Conference*, Las Vegas, NV, November.

Mangiameli, P.M., Tannous, G., and Ebrahimpour, M., 1988, "Risk Adjusted Manufacturing Investment Decisions: The Case of International Competition In the American Costume Jewelry Industry," *Pan Pacific Conference*, Singapore, May.

Ebrahimpour, M., Mangiameli, P.M., and Ansari, A., 1988, "A Case Study of the Use of Goal Programming to Evaluate the Possible Adoption of a Quality Control Circle Program," *Northeast Decision Sciences Institute Conference*, Newport, RI, March.

Ebrahimpour, M., and Saini, Y., 1988, "Just-in-Time and Total Quality Control Systems: An Examination of Their Possible Adaptation in India," *Northeast Decision Sciences Institute Conference*, Newport, RI, March.

Ebrahimpour, M. and Mangiameli, P.M., 1987, "Integration of Manufacturing and Financial Systems in MRPII," *National Decision Sciences Institute Conference*, Boston, MA, November.

Mangiameli, P.M. and Ebrahimpour, M., 1987, "The Development of a Computer Integrated Manufacturing Strategic Management Concept," *National Decision Sciences Institute Conference*, Boston, MA, November.

Ebrahimpour, M. and Lee, S.M., 1987, "Quality Management in the United States: A Study of Selected American and Japanese Electrical/Electronic Firms," *National Academy of Management Conference*, New Orleans, LA, August.

Ebrahimpour, M. and Lee, S.M., 1987, "Vendor Evaluation: A Comparative Survey of American Manufacturing Firms and Japanese Manufacturing Firms Operating in the U.S.," *Northeast Decision Sciences Institute Conference*, Atlantic City, NJ, April.

Ebrahimpour, M., and Mangiameli, P.M., 1986, "A Comparative Benefits Between A Just-In-Time and Closed-Loop MRP System Using Generally Accepted Manufacturing Practices," *Northeast Decision Sciences Institute Conference*, Williamsburg, VA, March.

Ebrahimpour, M., 1986, "Productivity and Inventory Control in Manufacturing Firms: Just-in-Time vs. MRP," *Midwest Decision Sciences Institute Conference*, Lincoln, NE, April.

Hutchison, C.L., and Ebrahimpour, M., 1986, "Transportation Planning for Mentally Handicapped Clients to Their Worksite: A Goal Programming Application," *Midwest Decision Sciences Institute Conference*, Lincoln, NE, April.

Ebrahimpour, M., and Lee, S.M., 1985, "A Comparison of Japanese and American Quality Systems: Recommendations for American Manufacturing Firms," *National Decision Sciences Institute Conference*, Las Vegas, NV, November.

Lee, S.M. and Ebrahimpour, M., 1984, "Implementation of Japanese Just-in-Time Production System in the West: An Examination," *Southeast Decision Sciences Institute Conference*, Savannah, GA, February.

Ansari, A., and Ebrahimpour, M., 1983, "Dynamic Simulation of a Kanban Production Inventory System," *National Decision Sciences Institute Conference*, San Antonio, TX, November.

Ebrahimpour, M., 1983, "A Goal Programming Application for Quality Control Circles," *Midwest Decision Sciences Institute Conference*, Kansas City, MO, April.

Schonberger, R.J., and Ebrahimpour, M., 1983 "Japanese Production Management Techniques: Potential for Developing Countries," *Southwest Decision Sciences Institute Conference*, Houston, TX, March.

REFEREED PRESENTATIONS

Majewski, III, S. & Ebrahimpour, M., 2006, "An Exploratory Study of the Impact of Sarbanes-Oxley on the Fortune 100," *Northeast Decision Sciences Institute Conference*, San Juan, PR, March.

Wilson, S.J. & Ebrahimpour, M., 2006, "Does Outsourcing Affect the College Graduates?" *Northeast Decision Sciences Institute Conference*, San Juan, PR, March.

Nowell, D., Poole, B., & Ebrahimpour, M., 2006, "Credit Card and College Students: Use and Its Associated Attitudes," *Northeast Decision Sciences Institute Conference*, San Juan, PR, March.

Sila, I., Ebrahimpour, M., and Birkholtz, C., 2002, "The State of Supply Chain Quality Management in US Companies: An Empirical Analysis," *Decisions Sciences Institute Conference*, San Diego, CA, November.

Ebrahimpour, M., 2000, "The Use of Groupware as a Facilitator for Quality Improvement Teams in Health Care Organizations," co-authored with N. Hikmet and R. Rampal, *Northeast Decision Sciences Institute Conference*, Atlantic City, NJ, March.

Ebrahimpour, M., 2000, "ISO 9000 Certification by Firms in Different Countries: A Case Study of Europe," coauthored with B. Withers, *EUROMA Conference*, Brussels, Belgium, June.

Ebrahimpour, M., 2000, "The Impact of ISO 9000 Certification on Operations: A Comparison of Firms in France and Spain," co-authored with B. Withers, *POMS Sevilla 2000 Conference*, Spain, August.

INVITED AND NON-REFEREED PRESENTATIONS

Hikmet, N., Abrahamson, K., and Ebrahimpour, M., 1999, "In Response to the Market Pressures: Complying with the Certification Requirements-A survey," INFORMS Conference, Cincinnati, OH.

Ebrahimpour, M., 1998, "Exploring the Impact of JIT and ISO 9000 on Quality Management," co-authored with P. Dreyfus, *Annual Conference of the Production and Operations Management Society*, Santa Fe, New Mexico, April.

Ebrahimpour, M., 1997, "ISO 9000 Implementation in U.S. Manufacturing Companies: Some Results from a Survey," *51st Annual Quality Congress*, Orlando, Florida, May.

Ebrahimpour, M., 1997, "Impact of ISO 9000 Registration on Suppliers and Customers: A Case Study," *Eighth Annual Conference of the Production and Operations Management Society*, Miami Beach, Florida, April.

Ebrahimpour, M., 1997, "ISO 9000 Implementation in U.S. Manufacturing Companies: Some Results from a Survey," co-authors N. Hikmet and B. Withers, *51st Annual Quality Congress*, Orlando, Florida, May.

Ebrahimpour, M., 1997, "How Does ISO 9000 Registration Affect Competitive Advantage," co-authors N. Hikmet and B. Withers, *Joint International Conference EUOR (XV) & INFORMS (XXXIV)*, Barcelona, Spain, July.

Ebrahimpour, M., 1993, "A Presentation on the Philosophy of Total Quality Management," the URI Student Chapter of Sigma Iota Epsilon, March.

Ebrahimpour, M., 1992, "Problem Solving with TQM Tools," at *The Rhode Island Quality Partnership Conference sponsored by AT&T*, Providence, Rhode Island, December.

Withers, B. and Ebrahimpour, M., 1991, "A Comparison of Quality Management in JIT and Non-JIT Firms," *POMS Annual Conference*, New York City, NY, November.

Ebrahimpour, M., 1990, "A Comprehensive Study of Quality Management Practices in JIT and Non-JIT Firms," *Proceedings of the International Conference on Modern Production Concepts: Theory and Application*, This Conference was Sponsored by: FurnUniversitat (Hagen W. Germany), German Research Society, IBM Deutschland GmbH, Ministry of Science and Research of the State Nordrhein-Westfalen (W. Germany), and Krupp Brunninghaus GmbH, Hagen, W. Germany, August.

Ebrahimpour, M. and Withers, B., 1989, "A Survey of Employee Involvement in Quality Improvement Program: U.S. vs. Japan," Paper presented at the *National TIMS/ORSA Conference*, New York, New York, October.

Ebrahimpour, M., 1988, "Just-in-Time and Total Quality Control," *National Academy of Management Conference*, Anaheim, California, August.

Ebrahimpour, M., 1988, "JIT/TQC Gateway to Success?" *TIMS, Southeastern New England Chapter*, October.

Ebrahimpour, M., 1987, "An overview of Quality Management Practices in New England," Paper Presented at the *Faculty Research Seminar*, December.

Ebrahimpour, M., 1985, "Total Quality Control the Japanese Key to Success," the *URI Student Chapter of the American Production and Inventory Control Society (APICS)*, March.

Ebrahimpour, M., 1985, "Just-In-Time and Its Implication in the United States," the *URI Student Chapter of the American Production and Inventory Control Society (APICS)*, February.

BOOKS

Editor, *Proceedings of the Northeast Decision Sciences Institute*, 1994

Editor, *Proceedings of the Northeast Decision Sciences Institute*, 1995

BOOK CHAPTERS

Lee, S.M. and Ebrahimpour, M., 1987, "An Analysis of Japanese Quality Control," in *Just in Time Manufacture*, edited by C.A. Voss, IFS Publication, Bedford, England.

NEWSLETTERS

Ebrahimpour, M., 1983, "Goal Programming for Quality Circles," *Computer Newsletter*, Vol. XVII, No. 3, November.

BOOK REVIEWS

Reviewed "*Benchmarking Implementation*" by Robert A. Dutile for the American Management Association, 1993.

Reviewed "*Service Operations Management*" by Fitzsimmons and Sullivan, for the College/Schaum Division of the MCGraw Hill Company, 1990.

Reviewed "*The Management and Control Of Quality*," by Evans and Lindsay, for the West Educational Publishing, 1990.

WORKS-IN-PROGRESS

Sherman, J. & Ebrahimpour, M., "An Exploratory Study of the Impact of Sarbanes-Oxley on the Fortune 500."

Withers B. & Ebrahimpour, M., "Data Mining: A Literature Review of the Research Publications."

"State of Content: Healthcare Executive's Role in Information Technology Adoption." Hikmet, N., Burns, M., Ebrahimpour, M., and Westin, S.
2nd revision submitted to *Information Systems Management*.

Johnson, K. and Ebrahimpour, M. "A Literature Review of Environmental Responsibility in The Hotel Industry: The Differences and Similarities of United States and Europe," Accepted for Presentation at Northeast Decision Sciences Institute Annual Conference, Ledyard, CT, April 2009.

Johnson, K. and Ebrahimpour, M. "A Comparison of Environmental Responsibility in the Hotel Industry: The United States and Europe," Accepted for Presentation at the International Decision Sciences Institute Annual Conference, Nancy, France, June 2009.

Hikmet, N., Burns, M., Ebrahimpour, M., and Westin, S., "State of Content: Healthcare Executive's Role in Information Technology Adoption." 2nd revision submitted to *Information Systems Management*.

Bower, S. and Ebrahimpour, M. "A survey of The Ph.D. Candidate Shortage in Business Schools," Rack, L. Withers, B. and Ebrahimpour, M. "A Survey of the Perception of Ethical Behavior in the Supply Chain," Accepted for Presentation at the International Decision Sciences Institute Annual Conference, Nancy, France, June 2009.

Rack, L. Withers, B. and Ebrahimpour, M. "Ethics in The Supply Chain: A Review of The Literature," Accepted for Presentation at Northeast Decision Sciences Institute Annual Conference, Ledyard, CT, April 2009.

UNIVERSITY SERVICE

Roger Williams University (RWU)

- 2005-Present Member of the University Branding Committee
Member of the University's Multi Cultural Initiative Committee
- 2005-2006 Member of the Provost Search Committee
Member of the New England Association of Schools and Colleges (NEASC) Steering Committee
- 2003-2005 Member of the AIT Envisioning Committee
- 2003-Present Member of the Advisory Committee for the Center for Global and International Programs
- 2002-2008 Member of the Dean's Council
Member of the Continuing Education Review and Evaluation Committee
Member of the University's Academic Standard Committee
Chair of the School of Business Academic Standard Committee

Advisor to students in the Gabelli School of Business
Presentations in various university functions such as Open Day, Student Orientation Day, etc.

University of Rhode Island (URI)

- 2000-2002 Member of the University's Strategic Planning for Outreach
Working with the Vice Provost and her committee in developing strategic plans to map out the University's Outreach plans
- 2000 Member of the URI Team at the BUSINESS EXPO 2000
- 1999-2002 Member of the Graduate Council
- 1999-2001 Chair of Hiring Process Committee for the University
- 1999 Member of the Rainville Leadership Awards Committee
Member of the University Committee on Students Rights and Responsibilities Committee
Social Regulations Committee
Program Coordinator "Performance Excellence Seminar for Quality Institute,"
URI- Providence Center
- 1998 Member of the Search Committee for hiring manager for the URI Computer Store
Member of the Search Committee for hiring Controller for URI
Participant at the College Welcome Day Program for the parents and prospective students
- 1997 Participated and organized Booth at the ISO EXPO' 97 for the "ISO 9000 Seminar for Quality Institute," Providence.
Participant and Presenter for the Providence Business News Visiting Group, Nov.
- 1996 Member of the Recruitment Committee
Member of the Dissertation Oral Examination Committee for Mr. David West
Volunteered for the WSBE-TV, Channel 36, membership drive
Participated in Welcome Day for the College
Hosted Race for Quality of Management for "Quality Examiners Training."
Program Coordinator "ISO 9000 Seminar for Quality Institute," URI- Providence
- 1996-2001 Member of Professional Development and Leadership Organizational Training (PDLOT) at URI
- 1996-1999 Faculty Advisor for SITA Club (SITA, an organization formed by students in MSI and recognized by the Students Senate.)

- 1996-1998 Member of the Social Responsibility Committee
- 1996-1997 Member of the Computer Systems Program Development Committee at URI
- 1995-1997 Member of the Students Rights and Responsibilities Committee
- 1995 Member of the Training Team on Student Leadership Program
TQM Presentation to Alton Jones Staff
Member of the Recruitment Committee
- 1994 University College Advisor
Presentations to various groups on campus such as Students Affair and Human Resource Administration on the subject of TQM
- 1993 "Re-Shaping the Role of the Human Resources Department via Total Quality Management," A Series of Presentation to the Human Resource Department at the University of Rhode Island, Kingston, Rhode Island
Volunteered for the Welcome Day
"A Presentation on the Philosophy of Total Quality Management," the URI Student Chapter of Sigma Iota Epsilon
"A Three Day Workshop on Total Quality Management for the Rhode Island Elementary Schools," sponsored by AT&T and URI, Kingston, Rhode Island
Speaker at the "Teaching with Technology" sponsored by the Instructional Development Program
"Total Quality Management" a presentation for the Student Life Staff, University of Rhode Island, Kingston, Rhode Island
- 1992 Volunteered for the 1992 URI Community Service Appeal Campaign
"Workshop on Total Quality Management: Planning and Problem Solving," Academy For Quality, University of Rhode Island, Alton Jones Campus, Rhode Island
- 1991 Member of the AACSB Task Force
Member and Facilitator of the TQM Committee
- 1989 Faculty Host for the CBA Open House
- 1988-1992 Member of the College Research Advisory Committee
- 1987-1990 Member of the Merit and Performance Committee
- 1986-1987 Member of the Social Committee
Faculty Advisor for University College
Member of the Undergraduate Personal Computer Committee

NON-UNIVERSITY SERVICE

- 2009 Program Chair, National Decision Sciences Institute Annual Conference, New Orleans, LA, November.
- 2008-Present Member of the Editorial Board, International Journal of Knowledge Engineering and Data Mining (IJKEDM)
Reviewer for the International Journal of Operations and Production Management
- 2007 Reviewer for the Journal of Operations Management
Member of the Panel, Naval War College, Annual Current Strategy Forum
- 2007-Present Member of the Editorial Review Board, Quality Management Journal
- 2005-2007 Vice President (at large), Decision Sciences Institute
- 2006 Member of the Panel, Naval War College, Annual Current Strategy Forum
- 1999-Present Member, Northeast Decision Sciences Institute Advisory Council
- 2005 Session Chair, "Issues in Service & Quality," Northeast Decision Sciences Conference
Panel Member, "Knowing Different Tenure Policies at Different Schools--New Faculty Development," Decision Sciences Institute Conference
Panel Member, "Surviving University Politics," Decision Sciences Institute Conference
Paper Reviewer, Decision Sciences Conference
Paper Reviewer, Northeast Decision Sciences Institute Conference
Member, AACSB Nominating Committee
- 2004 Panel Member, "Doctoral/New Faculty Consortium," Northeast Decision Sciences Institute Conference
Panel Member, "New Faculty Development," Decision Sciences Institute Conference
Session Chair, Decision Sciences Institute Conference
Panel Member, "Symposium of Business School Deans: Current Challenges and Future Opportunities," Pan-Pacific Conference
Paper Reviewer, Decision Sciences Conference
Paper Reviewer, International Journal of Production Research
Paper Reviewer, Northeast Decision Sciences Institute Conference
- 2003 Panel Member, "The Role of Regional Professional Organizations: How can Northeast Decision Sciences Institute Improve the Value it Provide to members and School?" Northeast Decision Sciences Institute Conference
Panel Member, "Creating A Career: new Faculty/Doctoral Students Consortium," Northeast Decision Sciences Institute Conference
Paper Reviewer, Decision Sciences Institute Conference

- Paper Reviewer, Northeast Decision Sciences Institute Conference
- 2002-2008 Member, Dean's Think Tank, the New England Resource Center for Higher Education (NERCHE)
- 2002 Invited External Referee for Promotion and Tenure of Dr. Farzad Mahmoodi from Clarkson University (from Associate to Full Professor)
Paper Reviewer, Decision Sciences Journal
Paper Reviewer, International Journal of Production Research
Paper Reviewer, Decision Sciences Institute Conference
Paper Reviewer, Northeast Decision Sciences Institute Conference
Member, Board of Directors, RACE for Quality of Management
- 2001 Paper Reviewer, Decision Sciences Institute Conference.
Paper Reviewer, Northeast Decision Sciences Institute Conference
Paper Reviewer, International Journal of Production Research
Member, Board of Directors, RACE for Performance Excellence
- 2000 Paper Discussant, Northeast Decision Sciences Institute, Atlantic City, NJ
Paper Reviewer, Encyclopedia of Information Systems
Paper Reviewer, Decision Sciences Institute Conference
Member, Examination Committee, Shingo Prize for Excellence in Manufacturing
Member, Ad Hoc Committee on Copyrights, Decisions Sciences Institute
Paper Reviewer, International Journal of Production Research
Member, Board of Directors (and Secretary of the Board), Wood River Health Services, Inc.
Member, Board of Directors, RACE for Performance Excellence
Paper Reviewer, International Journal of Information Technology & Decision Making
- 1999 Invited External Referee for Promotion and Tenure of Dr. Fariborz Partovi from Drexel University
Paper Reviewer, Decision Sciences Journal
Paper Reviewer, International Journal of Production Research
Paper Reviewer, Decision Sciences Institute Conference, New Orleans, LA
Member, Board of Directors (and Chair of the Planning Committee), Wood River Health Services, Inc.
Member, Board of Directors, RACE for Quality of Management
Coordinator, "New Faculty Development Consortium," DSI Conference
Member, Editorial Review Board, Quality Management Journal
Member, "Alpha Iota Delta, The Student Honorary Society for Decision Sciences" Committee, National Decision Sciences Institute
Track Chair, Quality and Productivity, International Decision Sciences Institute Conference, Athens, Greece
- 1998 Member, Strategic Planning for International Affairs Committee, National Decision

Sciences Institute
Paper Reviewer, Decision Sciences Journal
Paper Reviewer, International Journal of Production Research
Session Chair, Northeast Decision Sciences Institute Conference, Boston, MA
Invited External Referee for Promotion of Dr. Scott Dellana from East Carolina University
Member, Board of Directors (and Chair of the Planning Committee), Wood River Health Services, Inc.
Member, Board of Directors, RACE for Quality of Management
Dissertation Reviewer, “Elwood S. Buffa Doctoral Dissertation Competition,”
Decision Sciences Institute Conference

1997 Member, Board of Directors (and Chair of the Planning Committee), Wood River Health Services, Inc.
Member, Board of Directors (and Chair of the Examination Committee), RACE for Quality of Management
Session Chair, Decision Sciences Institute Conference
Paper Reviewer, Decision Sciences Institute Conference
Paper Reviewer, Western Decision Sciences Institute Conference
Paper Reviewer, Northeast Decision Sciences Institute Conference, Boston, MA
Paper Reviewer, Decision Sciences Journal
Reviewed papers, International Journal of Production Research
Paper Reviewer, Journal of Operations Management
President, Northeast Decision Sciences Institute
Member, Editorial Review Board, Quality Management Journal
Paper Reviewer, International Journal of Quality Science
Member, Regional Activities Committee, National Decision Sciences Institute
Member, Ad Hoc Committee on Regional Financial Affairs, National Decision Sciences Institute

1996 Session Chair (two sessions), Decision Sciences Institute Conference
Paper Reviewer, Decision Sciences Institute Conference
Invited External Referee for Promotion and Tenure of Drs. Chwen Sheu and Sunil Babbar from Kansas State University
Invited External Referee for Promotion of Dr. Fariborz Partovi from Drexel University
Paper Reviewer, Decision Sciences Journal
Paper Reviewer, International Journal of Production Research
Paper Reviewer, Journal of Operations Management
Paper Reviewer, Decision Sciences Conference
Guest Consultant, University of San Diego, San Diego, CA
Paper Reviewer, Western Decision Sciences Institute Conference
Program Chair, the 25th Northeast Decision Sciences Institute
President-Elect, Northeast Decision Sciences Institute.
Host to North Kingstown High School Instructor to College of Business

Speaker at the 4th Biennial Career Day, North Kingstown High School
Member, Examination Committee, Shingo Prize for Excellence in Manufacturing

- 1995 Session Leader, "13th Doctoral Student Consortium," Decision Sciences Institute Conference
Session Chair, Decision Sciences Institute Conference
Paper Reviewer, Decision Sciences Journal
Paper Reviewer, International Journal of Production Research
Paper Reviewer, Journal of Operations Management
Paper Reviewer, Decision Sciences Conference
- 1995-1996 Member, Strategic Planning for International Affair Committee, Decision Sciences Institute.
Evaluator, Malcolm Baldrige National Quality Award
- 1994 Paper Reviewer, Decision Sciences Journal
Paper Reviewer, International Journal of Production Research
Paper Reviewer, Journal of Operations Management
Paper Reviewer, Decision Sciences Conference
- 1994-1997 Member, Strategic Planning for International Affair Committee, Decision Sciences Institute
- 1994-1995 Proceedings Editor, Northeast Decision Science Institute Conference
- 1993 Participant, "Department Chairs Workshop" sponsored by the Council of Presidents; New England Land-Grant Universities
Participant, "Career Track Workshop," sponsored by the University of Rhode Island
"Implementing TQM Principles" an Interview by the Rep. from Lehigh University
"Total Quality Movement at the University," an Interview by the Ocean State Center for Law and Citizens Education
Participant, "Global Classroom: Internationalizing the Business Curriculum via E.Mail" Conference in Newport, Rhode Island
Participant, Workshop on "Total Quality Management," sponsored by PPG Industries, Pittsburgh, PA
External Proposal Reviewer, City Polytechnic of Hong Kong
Paper Reviewer, Multinational Business Review Journal
Paper Reviewer, Decision Sciences Journal
Paper Reviewer, International Journal of Production Research
Paper Reviewer, Journal of Operations Management
Paper Reviewer, International Journal of Production Economics
Panel Member, "Development of a TQM Model in Iowa State University," Ames, Iowa
Paper Reviewer, Production and Operations Management Society Journal.
Track Chair, Quality and Productivity, National Decision Science Conference,

Washington, D.C.

- 1993-2004 Member, Board of Directors, Wood River Health Services, Inc.
- 1993-1998 Officer, Northeast Decision Sciences Institute
- 1992 Session Chair, Northeast Decision Sciences Institute Conference, Boston, MA.
Workshop Leader: "Problem Solving with TQM Tools," at The Rhode Island Quality Partnership Conference sponsored by AT&T, Providence, Rhode Island, December.
Paper Reviewer, International Journal of Production Research
"The Madness is Competition: the Method is Called TQM" Interviewed by the Providence Business News
Member, Editorial Review Board, Journal of Operations Management
Paper Reviewer, Journal of Operations Management
Paper Reviewer, Decision Sciences Journal
- 1991 Paper Reviewer, Decision Sciences Journal
Paper Reviewer, National Decision Sciences Institute Conference
Member, Editorial Review Board, Journal of Operations Management
Paper Reviewer, International Journal of Production Research
Paper Reviewer, Academy of Management National Conference, POM Division
Session Chair and Paper Discussant, Northeast Decision Sciences Institute Conference
Paper Reviewer, IEEE Transactions On Engineering Management
- 1990-1992 Officer (Industry Liaison), Northeast Decision Sciences Institute
- 1990 Paper Reviewer, Decision Sciences Journal
Paper Reviewer, National Decision Sciences Institute Conference
Member, Editorial Review Board, Journal of Operations Management
Paper Reviewer, Northeast Decision Sciences Institute Conference
Member, Nominating Committee, POM Division of the Academy of Management
Paper Reviewer, International Journal of Production Research
Session Chair, Academy of Management National Conference
Paper Reviewer, Academy of Management National Conference, POM Division
- 1989 Session Chair, TIMS/ORSA Joint National Conference
Paper Reviewer, Journal of Operations Management
Member, Nominating Committee, POM Division of the Academy of Management
Paper Reviewer, Decision Sciences Journal
Campus Representative, Decision Sciences Institute
Paper Reviewer, National Decision Sciences Institute Conference
Member, Editorial Review Board, Journal of Operations Management
- 1988-1990 Member, Strategic Planning for International Affairs Committee, Decision Sciences

Institute
Member, Board of Directors, Northeast Decision Sciences Institute

- 1988 Track Chair, Production/Operations Management, Northeast Decision Sciences Institute Conference
Paper Reviewer, Decision Sciences Journal
Paper Reviewer, National Academy of Management Conference
Paper Reviewer, National Decision Sciences Institute Conference
Discussant, National Decision Sciences Institute Conference
Campus Representative, Decision Science Institute
Paper Reviewer, Northeast Decision Sciences Institute Conference
Paper Reviewer, Journal of Operations Management
- 1987 Paper Reviewer, National Academy of Management Conference
Paper Reviewer, National Decision Sciences Institute Conference
Paper Reviewer, Journal of Decision Sciences
Session chair and discussant, Northeast Decision Sciences Institute Conference
Session Chair and discussant, National Decision Sciences Institute Conference
Campus Representative, Decision Science Institute
Paper Reviewer, Northeast Decision Sciences Institute Conference
- 1986 Paper Reviewer, Midwest Decision Sciences Institute Conference
Paper Reviewer, Northeast Decision Sciences Institute Conference
Session Chair, Midwest Decision Sciences Institute Conference
Paper Reviewer, Northeast Decision Sciences Institute Conference
- 1984 Paper Reviewer, Computer and Operation Research Journal (C&OR Journal)
Paper Reviewer, National Decision Sciences Institute Conference

PROFESSIONAL AND HONOR SOCIETY MEMBERSHIPS

- Institute for Operations Research and the Management Sciences (INFORMS)
- Decision Sciences Institute (DSI)
- American Society for Quality (ASQ)
- Academy of Management
- Production and Operations Management Society (POMS)
- World Future Society (WFS)
- Delta Sigma Pi (Business Fraternity)
- Beta Gamma Sigma (Business Honor Society)
- Alpha Iota Delta (Decision Sciences Honor Society)

REFERENCES

References are available upon request.